



CHEBEAGUE TRANSPORTATION COMPANY

November 2022

News from CTC!

CTC HOLIDAY SCHEDULE 2022

CHRISTMAS DAY 2022 & NEW YEAR'S DAY 2023

Bus leaves Route One	Ferry Leaves Chebeague	Ferry Leaves Cousins
7:45 AM	8:00 AM	8:15 AM
9:45 AM	10:00 AM	10:15 AM
11:45 AM	NOON	12:15 PM
4:30 PM	4:45 PM	5:00 PM
6:00 PM	6:15 PM	6:30 PM

Thanks to our (Patient) Passengers and Crew!

Just after Labor Day, as many of our customers know, CTC rolled out a new ticket system designed by RocketRez, the same ticketing company that serves Casco Bay Lines and the Maine State Ferry. While we were excited to get this system off the ground, we anticipated—as with any major change—there might be some “bugs” to work out. Hence, we decided to wait until the off-season to “go live.” We were right! While we are very happy overall with how smoothly the system has worked so far, we have found areas that need improvement and are collaborating with the ticket designers to improve the service.

In the meantime, our year-round passengers, along with our deckhands and ferry crew, have been the guinea pigs as we put the system to the test, identifying glitches and areas for in need of attention. CTC thanks all of you, our passengers and crew, for your patience as we continue to improve our ticket system.

Happy Holidays !

Winter Office Hours

Monday - Thursday

9am - 4pm

Friday

9am - 12:30pm

FREE BOAT DAYS!

December 3rd

December 10th

CTC will continue the holiday tradition of showing our appreciation to our passengers and community by once again offering free boat days in December. Thanks for all the continuing support!

EMPLOYEE BIRTHDAYS

Bo Ramsey 12/3

Bill McKenzie 12/31

Happy Birthday!

Business Office:

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Service

Cancellations

While CTC recognizes that many people rely on our service to get to school, work, or other vital travel, the safety of our passengers and employees is paramount. We always try to provide as much notice of service interruptions as possible but there are times where the safety of our passengers and employees warrants cancelling trips on short notice. Please review our policies below. To receive important service announcements from CTC, please sign up on our website at ctcferry.org on our news and info page.

Bus Service: If school is cancelled in Yarmouth, the first bus of the day is automatically cancelled. There will not be a notice of this trip's cancellation. All other trip cancellations will be communicated as soon as possible.

Ferry Service: When deciding to cancel a boat trip, we will consider not only the ability of the boat to run in the storm, but also our passengers' ability to safely board and exit the boat. Therefore, conditions where the wharves, ramps, and/or floats are unsafe will result in a trip cancellation. This would include high winds making the floats rock dangerously (usually at Cousins), storm surges that put the top of the Stone Wharf under water, and excessive ice and/or snow on ramps, floats, or wharves.